



PTL Additional Terms and Conditions for EMV Level 3 Certification Services

These PTL Additional Terms and Conditions for EMV Level 3 Certification Services (the "EMV L3 Terms") are a legal agreement between PTL and Customer and apply to the EMV Level 3 pre-certification and formal certification services (the "Services") as described in the applicable Quote. By purchasing and/or using the Services, Customer agrees to be bound by these EMV L3 Terms, in addition to the PTL General Terms and Conditions (the "PTL Terms"). These EMV L3 Terms supplement the PTL Terms and form part of the Agreement. Except as expressly provided in these EMV L3 Terms, the PTL Terms remains in full force and effect and applies to the Services. In the event of any conflict or inconsistency between these EMV L3 Terms and any other documents forming part of the Agreement, the conflict or inconsistency will be resolved in accordance with the Order of Precedence set out in the PTL Terms. These EMV L3 Terms will govern only with respect to the specific subject matter addressed herein and only for the Services.

1. Service Overview

PTL will provide the Services for the Terminal, Payment Brands, Interfaces, Acquirer/Processor and L3 test tool/s specified in the applicable Quote. Unless otherwise expressly stated in the applicable Quote, the Services are limited to one (1) Terminal and one (1) Acquirer/Processor environment. The Services are strictly limited to execution of the applicable L3 test scripts for the scope identified in the applicable Quote.

2. Included Services

Unless otherwise expressly stated in the applicable Quote, the Services include one (1) dedicated PTL resource for up to four (4) weeks, being twenty (20) consecutive Business Days, for the execution of all applicable pre-certification and formal L3 test cases once the Terminal and test environment are ready for formal execution, and provision of the Services during the service hours of 08:00 to 17:00 CET on Business Days.

3. Service Window and Readiness

The four (4) week service window includes setup and readiness activities. Formal test execution will begin only after the Terminal has been configured with the final payment application version, end-to-end host connectivity has been established and confirmed, and all required Customer dependencies, materials, access, information, and tools have been provided and are functioning. Unless otherwise expressly agreed in writing by PTL, delays in readiness will not suspend, restart, or extend the four (4) week service window.

4. Customer Responsibilities

The Customer is solely responsible for (i) all project management and coordination with the relevant Payment Brands and/or the Acquirer/Processor, all submissions, approvals, responses, communications, and follow-up required with any Payment Brand, Acquirer/Processor, or other third party in connection with the Services; (ii) all administrative, brand-specific, Acquirer/Processor, certification, licensing, procurement, and other third-party fees and costs; (iii) shipping all required hardware to PTL at the address designated by PTL; (iv) Terminal provisioning and provision of the approved Test Selection Engine ("TSE") project, if applicable, ensuring that all required infrastructure, network connectivity, VPN access, firewall settings, host communication, credentials, remote access, and other environmental prerequisites are active, available, and functioning properly; and (v) providing all required test tools identified in the applicable Quote.

5. Excluded Services

Unless otherwise expressly stated in the applicable Quote, the Services are limited to execution only. The Services do not include project management on behalf of the Customer, consulting or advisory services, deep-dive troubleshooting or root cause analysis, log analysis, remediation of software, Terminal, host, connectivity, or environment issues, development, coding, implementation, or integration support, or any other services not expressly included in these EMV L3 Terms or the applicable Quote.

6. Tooling and Third-Party Products

Use of the L3 test tool identified in the applicable Quote is mandatory. Unless otherwise expressly agreed in writing by PTL, the Customer shall provide the required tool and all associated licenses, access rights, credentials, and other rights necessary for PTL to perform the Services. If the Customer does not provide the required test tool, PTL may, at its discretion, procure or arrange access to the tool from the relevant vendor at the Customer's expense, and the Customer shall pay all associated procurement, licensing, pass-through, and related costs. All third-party products, tools, software, services, approvals, certifications, connectivity, systems, and dependencies required for or related to the Services are the sole responsibility of the Customer or the applicable third-party provider, as applicable. PTL shall have no responsibility or liability for any third-party product, tool, software, service, approval, certification, delay, failure, rejection, defect, unavailability, pricing, licensing term, or changed requirement.

7. Delays, Retesting and Additional Time

If the Services extend beyond the initial four (4) week service window due to Customer-side delays, missing prerequisites, environmental issues, connectivity

issues, host communication failures, unavailable tools, third-party delays, failed test cases not caused by PTL, changed Customer configurations, delayed Customer responses, or any other cause outside PTL's reasonable control, any additional time spent by PTL will be charged at the hourly rate set out in the applicable Quote. For clarity, repeated execution, re-execution, retesting, or additional execution effort resulting from failed tests, unresolved defects, changed configurations, unavailable systems, delayed Customer dependencies, or third-party issues may result in additional fees at the same hourly rate.

8. Scope Assumptions and Changes

The fees, timing, and resource allocation set out in the applicable Quote are based on the assumption that the Services relate only to the Terminal, Payment Brands, Interfaces, and Acquirer/Processor and test tool identified in the applicable Quote, the Customer timely fulfills all of its responsibilities under the Agreement, and all required prerequisites and dependencies are available and functioning. Any material change in scope, including any additional Terminal, Payment Brand, Interface, Acquirer/Processor, test tool, environment, certification cycle, regression cycle, or materially changed configuration, is outside the scope of the Services and may require a revised Quote, revised timeline, or additional fees.

9. No Certification Guarantee

PTL provides execution Services only and does not warrant, represent, or guarantee successful certification, approval by any Payment Brand, approval or acceptance by any Acquirer/Processor, or completion within any particular timeframe where dependencies or decisions lie with the Customer or any third party.

10. Quote Controls Service Variables

The applicable Quote will define the specific commercial and service variables for the Services, including the relevant Terminal, Payment Brands, Interfaces, Acquirer/Processor, required tooling, hourly rate for additional services, and any other scope-specific details. These EMV L3 Terms apply only to the Services identified in that Quote.

11. Service-Specific Application

These EMV L3 Terms apply only to the EMV L3 certification Services described in the applicable Quote. They do not amend or replace any separate PTL product- or service-specific terms applicable to other Deliverables, including rental, maintenance and support, SaaS, software licensing, warranty, or commercial use terms, except to the extent expressly stated in writing by PTL.